

【臺北惜物網會員忘記帳號操作步驟】

步驟1：登入臺北惜物網首頁(<https://shwoo.gov.taipei>)

步驟2：於首頁右上方【登入/註冊】點選【會員登入】

※注意：舊會員於103年1月1日實施會員補正統一編號以後未曾登入者，或無法順利操作者，請聯繫網站管理員(02)2562-9862 轉分機43、48。



步驟3：點選【忘記帳號或密碼】

步驟4：輸入【身分證字號】、【Email】後，點擊【送出】鈕

The screenshot shows a web form for account recovery. At the top, there are two tabs: '忘記帳號或密碼' (Forgot account or password) and '回上一頁' (Go back). The form is divided into two sections: '忘記帳號' (Forgot account) and '忘記密碼' (Forgot password). In the '忘記帳號' section, there are three numbered steps: 1. '請輸入身分證字號' (Please enter ID number) with an input field; 2. '請輸入Email' (Please enter Email) with an input field and a note '(須與系統資料相符)' (Must match system data); 3. Two buttons: '送出' (Send) and '取消' (Cancel). The '送出' button is highlighted with a red box. The '忘記密碼' section has two input fields: '請輸入帳號' (Please enter account) and '請輸入Email' (Please enter Email) with the same note '(須與系統資料相符)'. Below these are '送出' (Send) and '取消' (Cancel) buttons.

步驟5：出現帳號已寄送至您的 Email 提示視窗後，點擊【關閉】視窗



步驟6：至 Email 信箱讀取帳號通知

